

ESS Outline

- ESS benefits
- Online ESS manual
- Requirements
- Various end-user perspectives
- ESS users
- Security
- Absence Tracking

ESS Outline (cont.)

- Live demo:
 - Logging-in / registration
 - Customization
 - Config. and other administration
 - Creating an employee group

Benefits of ESS

- Improve service and information available to employees
- Reduce time spent by Human Resources and Payroll staff answering employees' questions
- Improve the accuracy of employees' records

Benefits of ESS (cont.)

- Web based
 - no PC/client software to install/maintain
 - Internet Explorer, Firefox, Chrome
- Integrated with ***QSS***/OASIS
 - Authentication
 - "Live" employee data
 - Config. data
 - Export files

Benefits of ESS (cont.)

- Easy, secure (HTTPS) access to employees' data from:
 - Desktop, kiosk, home
- Context-aware help
- Easy to customize and configure
 - Config via GUI, not separate files
 - Changes take effect immediately – no need to re-login

Benefits of ESS (cont.)

- Ability for certain users to see other employees' data:
 - "Group" supervisor
 - Right granted to user to see employees within own district
 - Right granted to user to see employees in different districts

Benefits of ESS (cont.)

- QSS Support
 - 4 hours of ESS training bundled with purchase
 - We install ESS and Minisoft ODBC
 - Assist with security, AD and misc. config.
 - Quick problem resolution
 - Online, up-to-date documentation

Online ESS Manual

http://www.qss.com/webdocs/QSSManuals/getting_started_with_ess.pdf

- Unlike other QSS online doc, URL above is permanent and can be bookmarked
- 80+ pages, many screen-shots, regularly updated

ESS Manual

ToC

- Getting Started
- What has been Installed?
- Starting / Stopping ESS
- Customization Features
- Users, Logging-in, Registration
- Security, Roles, Groups (*groups new*)

ESS Manual ToC (cont.)

- General Configuration
- Multi-district / County Office Considerations
- Active Directory Integration
- Using the Employee Finder (*new*)
- Absence Tracking (*new*)

ESS Manual Sample Page

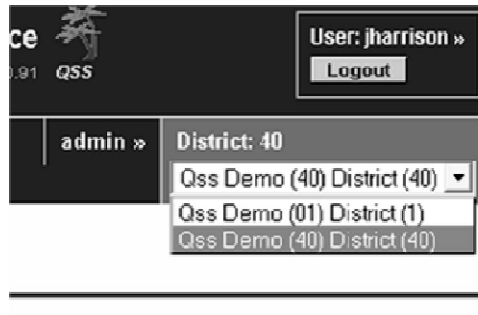


Figure 1-3, Current District

The displayed district (40 above) is first clicked to reveal the list of districts, and then a district from that list can be selected. If no district is chosen, the original district can be clicked again to hide the drop-down list. This list is populated based on the logged-in user's role(s). Section 8, Multi-district / County Office Considerations, describes how to set up multiple districts.

The ADMIN User

The ADMIN user is special in that it has no roles, has full access to all ESS features, and cannot be deleted. This user is created when ESS is first installed. The ADMIN login name and password are the same as for QCC. Most of the screen shots in the rest of this document were captured when the logged-in user was "admin", and thus the top-right menu appears as below (where "admin" is highlighted).



ESS Requirements

- Client browser – IE 8+, FF, Chrome
- Linux server – RedHat, OpenSUSE
 - Typically provisioned to become the version-L server
- MS SQLServer or PostgreSQL database
- Minisoft ODBC driver for Version H
- QSS access to Linux and db servers

End-user Perspectives

- Ordinary users see only their own data
 - Personnel info, pay, leave, W2, credentials, degrees, name history
 - Data screens above can be hidden
 - No ability to see data for other employees
 - Can't alter any ESS settings

End-user Perspectives – Ordinary User

home - my info »

Personnel Personnel Info
Payroll Credentials
Leave Degrees
Name History

Alicia, Self Service

Useful links:
Google
Amazon
QSS
Jack O'Connell

User: alicia_h »
Logout


version: 0.93 QSS

District: 40

08-29-11:
Test NOTICE here!

ESS General Home Page Template

This is where you'll find information about the application you are using, or considering using. However, what you are reading here is only a template for a general purpose home page.



This page is your application's temporary home page until IT/Support creates their own, customized ESS general homepage.

Here are instructions for creating a customized General Home Page:

1. On the same PC you'll be using to access your ESS applications, use MS Word to create the home page content. Even images like the one here can be included.
2. Use Save-As, choose a meaningful name, and set the Save-As-type to "web page (*.htm; *.html)".
3. If your new homepage does **not** contain any images skip to step 6.

End-user Perspectives (cont.)

- Group supervisor: a user who is a supervisor of an employee group:
 - Access to same employee data
 - Restrict viewable screens per group
 - Grant access to data of employees *supervised by members* of supervisor's group, *ex.*
 - S1 supervises G1, S2 belongs to G1 and supervises G2: S1 can be permitted to see *members* of G2 – not default

End-user Perspectives – Group Supervisor

The screenshot displays the QSS Employee Self-Service interface. At the top, there is a header with a logo on the left, the text "QSS Employee Self-Service" and "version: 0.93" in the center, and a user profile on the right showing "User: jeff" and a "Logout" button. Below the header is a navigation menu with links for "home", "supervised groups", "employee finder", and "absence tracking". The "supervised groups" link is circled in red, and a dropdown menu is visible below it, listing "G1" and "G2". To the right of the navigation menu, it says "District: 40". Below the navigation menu, there is a message: "You last logged in on Aug 20, 2012 at 01:54 PM." followed by a welcome message: "Jeff, welcome to QSS Employee Self Service".

Useful links:

- Google
- Amazon
- QSS
- Jack O'Connell

Notices:

08-29-11:
Test NOTICE here!

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End-user Perspectives (cont.)

- “Power user”: a user assigned 1 or more higher powered rights:
 - Right to see employees within own district
 - Right to see employees in own and other districts
 - These rights should not be assigned to a “default” role

End-user Perspectives – “Power” User

QSS Employee Self-Service 
version: 0.93 QSS

User: admin
Logout

home » employee finder » absence tracking » admin » District: 40

New search
Previous search


admin, Previous search to QSS Employee Self Service

Useful links:
Google
Amazon
QSS
Jack O'Connell

Notices:
08-29-11:
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ESS User-types

- **Staff** users:
 - District employees w/o QCC access
- **QCC** users:
 - Users with access to QCC / Traditional
 - QCC authentication to access ESS
- **Guest** users:
 - Non-employees
 - Can be disabled

ESS Users (cont.)

- Default role per user-type
- Same user for all QSS web apps, but
 - Roles are app-specific
- Active Directory (AD) login available
- Auto-registration for QCC users
- Explicit registration for Staff / Guests
 - Must register even if using AD login

ESS Users (cont.)

- Staff / Guest passwords local to ESS
 - Many password rules available
 - Password hints, one-use passwords, etc.
 - All passwords are 1-way encrypted
 - Admin. cannot see passwords
- QCC user passwords managed in QCC

Security – Rights, Roles, Groups

- **Rights:**
 - Permissions / “capabilities” which control features of ESS
 - Assigned to one or more roles
 - *Ex.:* “PersData” if set, allows user to see any employee in same district

Security (cont.)

- **Roles:**
 - Collection of rights
 - Assigned to one or more users
 - District specific
 - App specific
 - All roles are defined by customer
 - Default role can be set per user-type

Security (cont.)

- **Groups:**
 - District-specific collection of employees
 - Created by customer
 - Assigned one or more “supervisors”
 - Assigned ESS emp data screens
 - Group supervisor automatically has access to the designated screens for all group members

Adding a Group

home » employee finder » absence tracking »

New Group [List groups | back]

* indicates required fields

Group name: * **Group abbr:** *

Description:

Add supervisors:
(start typing last name)

	Name	Emp #	Type	Login
<input type="checkbox"/>	Bush, Lyndon	105420	Staff	oasisuser

Add screens: (drag screen names to re-order)

Personnel Pay Leave W2
 Credential Degrees NameHis

Add members:

Last name: **First name:** **Emp #:**

— and —

Gender: **Terminated:**

— and —

Site:

— and —

Leave group: — or —

Report code: — or —

Bargaining unit:

Absence Tracking

- Bundled with ESS, initially disabled
- End-user can request / record leave activity via leave calendar
- Time-keeper notification and approval
- Export to **QSS**/OASIS leave module
- Many configuration options

Absence Tracking – Leave Calendar

Aly Bush (emp# ██████) [search]

Leave Group: "Teacher (6A)"

[Personnel Info](#)
[Pay History](#)
[Leave](#)
[W-2s](#)
[Credentials](#)
[Degrees](#)
[Name History](#)

[calendar view](#)
[table view](#)

August 2012							today	<<	◀	▶	>>
Sun	Mon	Tue	Wed	Thu	Fri	Sat					
29 Sick Leave (0.5)	30	31	1	2	3	4					
5	6	7	8	9	10	11					
12	13	14	15	16	17	18					
19	20	21	22	23	24	25					
26	27	28	29	30	31	1					
2	3	4	5	6	7	8					

Leave Category	Balance (days)		Usage	Notes
	Actual	Avail	(days)	
Sick Leave	70.50	70.50	0.00	
Personal Necessity	0.00	0.00	0.00	Personal Necessity leave taken is also subtracted from Sick Leave.
Compelling Personal Importance	4.00	0.00	0.00	Capped by "Personal Necessity".

Absence Tracking – Leave Request

26	27
2	3

Status: Submit

Position: Teacher K-6 (Westward)

TK: Please select

Reason: Please select

Start: Please select

End: Personal Necessity (PN)

of days: School Business (SB)

Remark: Sick Leave (SL)

Submit Reset Cancel

Absence Tracking – Adding a Time-keeper

Add Time-keeper for District: Qss Demo (40) District (40) [List TKs | back]

Name: *(to select a TK enter the 1st few letters of user's last name and click the matching row)*

	Name	Emp #	Type	Login
<input type="checkbox"/>	Friday, Joe	110342	Staff	freaky

Sites:

<input type="checkbox"/> Acclaim Charter -...	<input type="checkbox"/> Acclaim Charter -...	<input type="checkbox"/> Acclaim Charter -...	<input type="checkbox"/> Accounting	<input type="checkbox"/> Accounts Payable
<input type="checkbox"/> Adams, John Quine...	<input type="checkbox"/> Assessment, Resea...	<input type="checkbox"/> Assoc Superintend...	<input type="checkbox"/> Baumgartner, Eloi...	<input type="checkbox"/> Becker Elementary
<input type="checkbox"/> Board Of Education	<input type="checkbox"/> Budget	<input type="checkbox"/> Business Svcs	<input type="checkbox"/> Cherry Pie High	<input type="checkbox"/> Child Welfare & A
<input type="checkbox"/> Clairvoyant Eleme...	<input type="checkbox"/> Classic Elementary	<input type="checkbox"/> Clinton Elementary	<input type="checkbox"/> Community Relatio...	<input type="checkbox"/> Curriculum - Clas...
<input type="checkbox"/> Grandchildren - Etc	<input type="checkbox"/> Grandchildren - Etc If O	<input type="checkbox"/> Grandchildren - Ode	<input type="checkbox"/> Grandchildren - R Inst	<input type="checkbox"/> Grandchildren - Inst

Absence Tracking – Configuring Absence Reasons

Absence Reasons:

AR	Enable	Display Name	DB Name	Show activity	Show LV req	AR type
	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	
A0	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 0"/>	Accrual Bucket 0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A1	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 1"/>	Accrual Bucket 1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A2	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 2"/>	Accrual Bucket 2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A3	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 3"/>	Accrual Bucket 3	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A4	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 4"/>	Accrual Bucket 4	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A5	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 5"/>	Accrual Bucket 5	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A6	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 6"/>	Accrual Bucket 6	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A7	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 7"/>	Accrual Bucket 7	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A8	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 8"/>	Accrual Bucket 8	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
A9	<input checked="" type="checkbox"/>	<input type="text" value="Accrual Bucket 9"/>	Accrual Bucket 9	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
AC	<input checked="" type="checkbox"/>	<input type="text" value="Admin Cpi"/>	Admin Cpi	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
AP	<input checked="" type="checkbox"/>	<input type="text" value="Admin Pn"/>	Admin Pn	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾
AS	<input checked="" type="checkbox"/>	<input type="text" value="Admin Sick Leave"/>	Admin Sick Leave	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Usage ▾
AD	<input checked="" type="checkbox"/>	<input type="text" value="Administrative Leave"/>	Administrative Leave	<input checked="" type="checkbox"/>	<input type="checkbox"/>	? ▾

ESS Live

- Various end-user perspectives
- Customization
- Security and Groups
- Users
- Configuration

ESS Live (cont.)

- Leave config.
- Absence tracking config.
- Q & A