



**HARRIS**  
School Solutions

QSSUG Finance/Personnel Committee  
*Child Support Garnishments Webinar*  
February 21, 2018



# Child Support Garnishments

Q: Why are we here today?

A: “The Letter”



# "The Letter"

<p>ARND SCHWARZENEGGER Governor</p> <p>Seal of the State of California</p> <p>STATE OF CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES PO Box 99084 Sacramento, CA 95828-99084</p> <p>March 13, 2009</p> <p>037588</p> <p>T22 AUTO MAIL FOR AACD 956 1151406 SACRAMENTO CO SUPT OF SCHOOL PO BOX 295003 SACRAMENTO, CA 95828-9003 <u>Initials: [Signature]</u></p>	<p><b>NOTICE REQUIRING ELECTRONIC PAYMENT OF CHILD SUPPORT</b></p> <p>Dear PAYROLL DEPARTMENT:</p> <p>The California Department of Child Support Services (DCSS) has identified your company as an employer that is required to submit California child support payments by electronic funds transfer (EFT) pursuant to California Family Code § 17309.5. A copy of the Code is enclosed for your reference.</p> <p>For your convenience you can choose from the following options to make child support payments by EFT:</p> <ul style="list-style-type: none"><li>• <b>Automated Clearing House (ACH) debit option</b> ACH debit involves registering at <a href="http://www.casdu.com">www.casdu.com</a>. Once registered, you will receive a Personal Identification Number (PIN) and instructions to setup banking information to enable the routing of payments from the designated account on a designated date.</li><li>• <b>Automated Clearing House (ACH) credit option</b> ACH credit involves instructing your bank to transfer funds electronically. For more information on this method, contact the SDU at (866) 325-1010, or visit the Employer Section at <a href="http://www.casdu.com">www.casdu.com</a>.</li></ul> <p>Electronic payment processing allows you to combine all California child support withholdings into one electronic payment to the California State Disbursement Unit (SDU). The following information must be included for each employee withholding so that the SDU can process the payment quickly and accurately to the employee's account:</p> <ul style="list-style-type: none"><li>• Employee's last name</li><li>• Employee's social security number</li><li>• Amount withheld from each employee</li><li>• Date withheld</li><li>• CSE participant ID number</li><li>• CSE case number—</li></ul> <p>The CSE case number (a State-designated identifier), must be provided with the payment. To obtain a CSE case number, you must send an income withholding order form (FL-195 or DCSS-0116) to the SDU. Forms can be faxed to (888) 587-5471 or mailed to CA SDU PO Box 980218, West Sacramento, CA 95798. If the case number is not included with the payment, disbursements will be delayed.</p> <p>If you have questions related to electronic payment processing, CSE case numbers, or if you are currently submitting your payments to the SDU electronically, contact us at (866) 325-1010, or e-mail at <a href="mailto:casdus-electronichelpdesk@firstdata.com">casdus-electronichelpdesk@firstdata.com</a>, or visit the Web site at <a href="http://www.casdu.com">www.casdu.com</a>.</p>
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# Child Support Garnishments

## Overview



# Child Support Garnishments

- Software developed in 2009 to help customers comply with a mandate from the California Department of Child Support Services (DCSS) requiring certain “companies” to submit California child support services payments by electronic funds transfer (EFT).
- Once initial setup is completed, including CASDU verification and certification, payments are sent to the California State Disbursement Unit (CASDU) using one of the following options:
  - Automated Clearing House (ACH) debit option
  - Automated Clearing House (ACH) credit option.
- Garnishment data is maintained using the Deductions (PD) and Child Support Information dataforms in Employee Maintenance.



# Child Support Garnishments

## Initial Setup (Financial System)



# Financial System Initial Setup Tasks

- 1) Set up a new Liability Object code named Child Support, CA State Disbursement Unit, etc., that rolls up to Object 9500
  - Done in: Finance | Settings/Master Files | Chart of Accounts/Beginning Balances | Field Maintenance

The screenshot shows the 'Chart of Accounts' application window titled '39 - QSS DEMONSTRATION DISTRICT'. The 'Field Maintenance' tab is selected. A message at the top says 'Updated Successfully (CA-FIELD-DEF)' with links to 'Field Maint. (FDUPDT)' and 'Beg. Balance Upd (BBUPDT)'. The main table lists fields with columns: Field, ID, Size, Type, FY, Sig, Control, Link, and Bal. The 'Object' row (row 4) has its 'ID' field circled in red. Another red circle highlights the '9500' value in the 'Ref' column of the 'Object' row. Below this table is another table for 'Value' and 'Name' mapping.

Field	ID	Size	Type	FY	Sig	Control	Link	Bal
1	Fund	3	Numeric	No	Yes	District		Yes
2	Resource	4	Numeric	No	Yes	District		Yes
3	Project Year	1	Numeric	No	Yes	District		Yes
4	Object	4	Numeric	No	Yes	District		No
5	SUB-OBJECT	2	Numeric	No	Yes	District		No
6	Goal	4	Numeric	No	Yes	District		No

Value	Name	Abbr.	Ref	Type	GL Type
8041	More Revenue Stuff	MREVST			
8092	PERS RLR	PERS RL			
9209	AR Set Up	ARSETU			
9210	AR Post	ARPOST			
9290	Special AR Post	SPARPO			
9511	STRS LIABILITY	STRS-LB			
9512	PERS LIABILITY	PERS-LB			
9513	SOCIAL SECURITY LIABILITY	OASDI-L			
9514	H/W LIABILITY	HW-LB			
9515	SUI LIABILITY	SUI-LB			
9516	WORKERS COMPENSATION LIABILITY	WC-LB			
9517	PERS-BO LIABILITY	PBO-LB			
9840	Revenue Control	Rev Ctl			CT - Control Object
9537	CA STATE DISBURSEMENT UNIT	CASDU	9500		

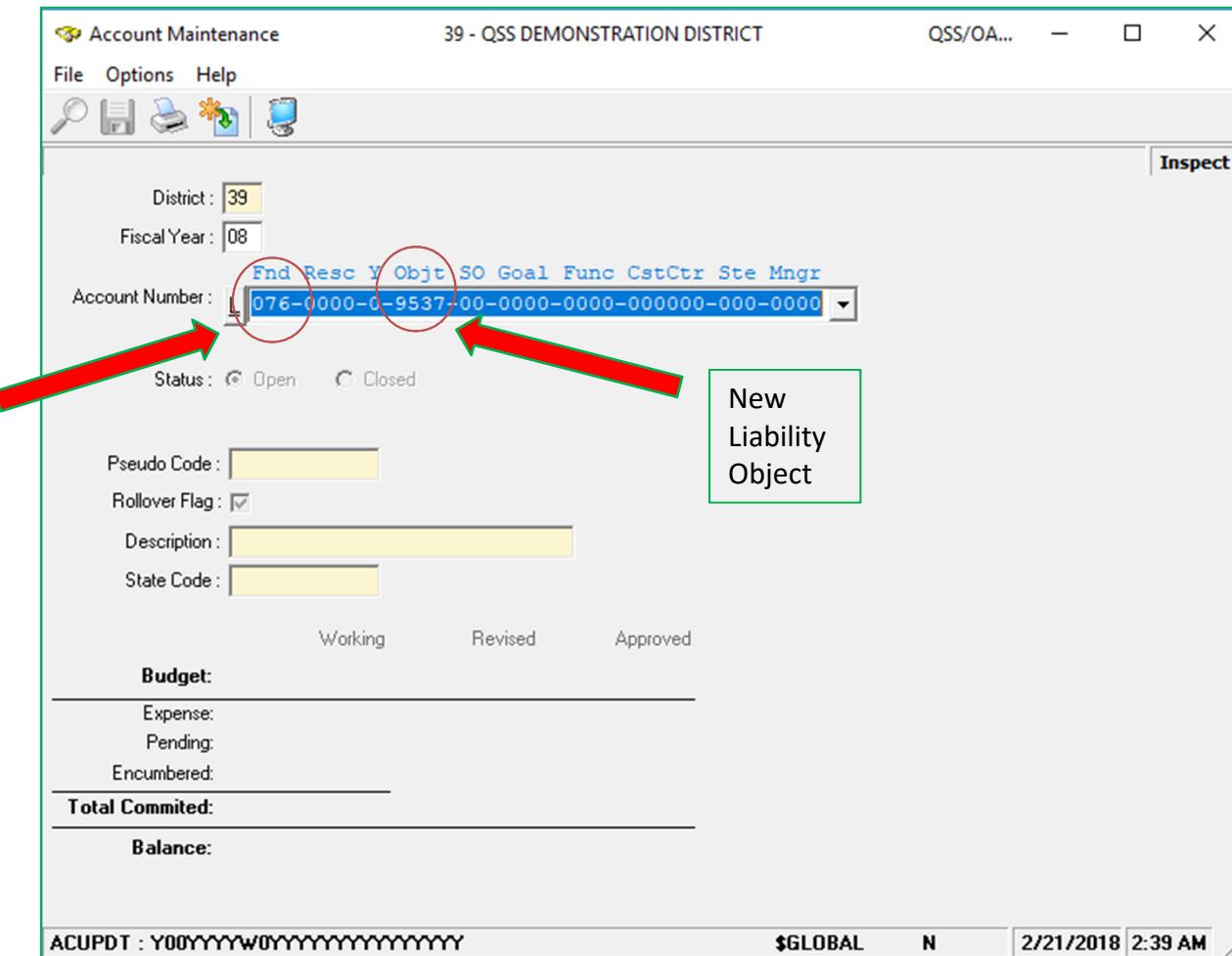
FDUPDT04 : Yr:2008 Dist:39 Site:0 GS: W 2/21/2018 2:16 AM



# Financial System Initial Setup Tasks

2) Validate a Liability account string containing the new Liability Object set up in the previous task.

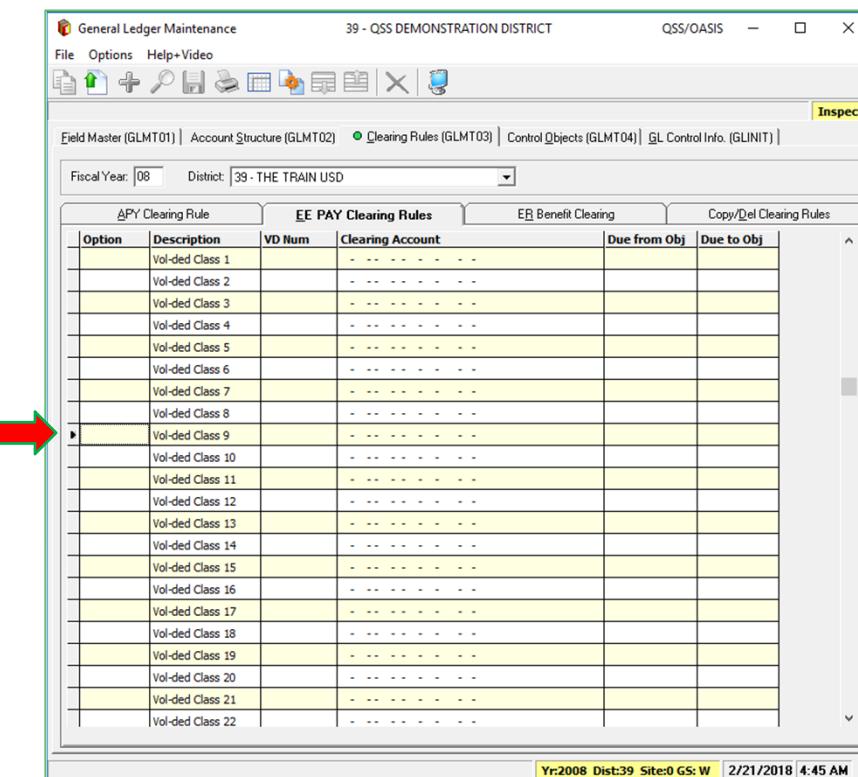
- Done in: Finance | Settings/Master Files | Account Maintenance



# Financial System Initial Setup Tasks

## 3) Set up clearing rules for the liability account string set up in the previous task.

- Done in: Finance | Settings/Master Files | Clearing Rules... | Clearing Rules (GLMT03) Tab
- Choose appropriate Fiscal Year and District | EE PAY Clearing Rules Tab
- Select a row with “Vol-ded class nn” in the description column and nothing in the Option or Clearing Account column
- Enter a value from the drop-down selection in the Option column (if desired), and the newly validated Liability account string from the previous step

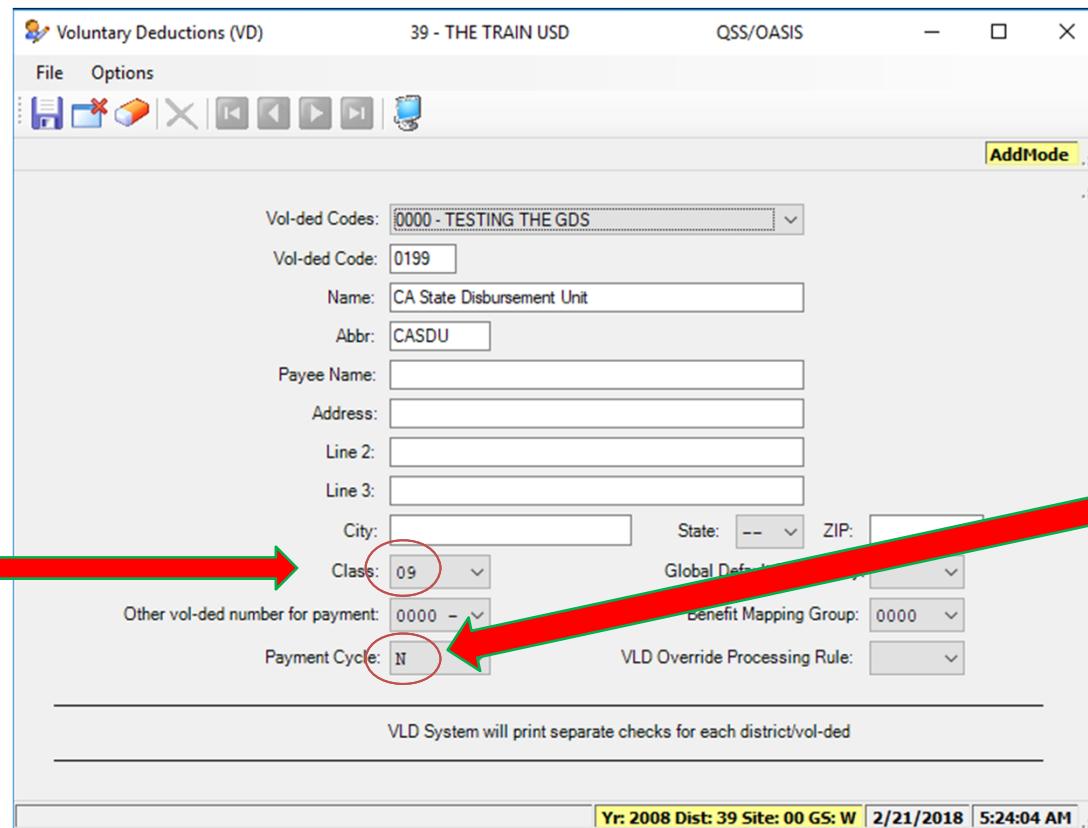


In this example,  
Vol-ded Class 9  
will be used since  
it's currently  
empty

# Financial System Initial Setup Tasks

## 4) Set up the new Vol-ded for Child Support garnishments.

- Done in: HR Code Maintenance #2 | Payroll County | Voluntary Deductions
- Verify the Vol-ded number selected for Child Support garnishments isn't already being used
- HSS strongly suggests choosing a new, never-used Vol-ded number when implementing garnishments



# Child Support Garnishments

## Initial Setup (Technical)



# Initial Setup (Technical)

The Child Support Garnishment software works during the Payroll process to create the EFT file required by CASDU. Changes will be made to the following Payroll processes:

- PAYCALC
- PAYREPORT
- PAYUPDATE
- PAYSAVE

Your HSS Account Manager or Software Installer will work with you to get the above processes updated and tested prior to your go-live target date.



# Child Support Garnishments

## The EFTCTL Control File



```

1 / Configuration file EFTCTL
2 / For controlling Child Support EFT transfers
3 / and related programs.
4 /
5 / This version is for Sacramento COE.
6 /
7 / Edit History
8 /
9 / 01/28/2010 MJS Production file released.
10 / 05/14/2010 MJS Add new DDBA command.
11 / 05/25/2010 mjw adjust with new info
12 / 10/01/2010 MJW Enable for Di 99
13 / 06/12/2013 WJG Adjust for Version L
14 / 03/16/2015 MJW Turn Flags On
15 / 06/09/2016 MJW Update CASDU routing/acct number
16 /
17 / COMMAND DEFINITIONS
18 /
19 / =====
20 /
21 / DDJB: Information required by bank for first
22 / file header record. Up to 6 DDJB entries
23 / are allowed, but most banks typically require
24 / just one. This data is similar to a "JOB"
25 / card when doing batch processing.
26 / DDFH: File header information.
27 / DDBH: Batch header information.
28 / DDTR: Transaction detail information.
29 / DDBC: Batch control information.
30 / DDST: Settlement information...
31 / DDMS: Medical support flag.
32 / DDID: Employee SSN/ID flag.
33 / DDBF: Block fill flag.
34 / DDEI: FEIN information for LEA or district's under
35 / LEA's jurisdiction.
36 / DDBA: Controls whether a batch header record is generated
37 / for each district, or if just one batch header is
38 / generated for the entire file.
39 /
40 / Command Keyword Size
41 / ----- -----
42 / ----- -----
43 / DDJB
44 / -----
45 / -----
46 / -----
47 / -----
48 / -----
49 / -----
50 / DDFH
51 / DEST-ID A-10
52 / -----
53 / -----
54 / DEST-NAME A-23
55 / ORIGIN-ID A-10
56 / -----
57 / ORIGIN-NAME A-23
58 / -----
59 / DDBH
60 / ORIGIN-ID N-8
61 / ENTRY-DESC A-10
62 / -----
63 / -----
64 / DDTR
65 / TRAN-CODE N-2
66 / ABA-NO N-8
67 / -----
68 / -----

```

"Job card" information required  
by bank. Typically this will be  
one line of information which will  
be the first record of the file  
header area...i.e. this is the  
first record in the file sent to  
the bank.

Blank in position 1, then 8 digit  
routing number for LEA's bank, then  
1 digit check digit.

Name of LEA's bank.  
Blank in position 1, then 9 digit FEIN  
for LEA.

Routing number for LEA's bank without  
the check digit.  
Type of transaction -- always use  
"CHILD SUPP".

Use type 22, which means "credit to  
the checking account". This will be  
provided by the SDU once they have  
verified the test file.



## EFTCTU

```

69 / ACCT-NO      A-17
70 / 
71 / 
72 / 
73 / 
74 / TRACE       A-15
75 / 
76 / 
77 / ORIGIN-ID   N-8
78 / 
79 / 
80 / ABA-NO      A-4
81 / 
82 / 
83 / 
84 / DDMS        Medical support flag. Valid keywords
85 /             are "YES" or "NO". Used in Addenda
86 /             records sent to CASDU.
87 / 
88 / 
89 / DDID        Controls how employee's information
90 /             is sent. Use keyword "SSN-FULL" to
91 /             send full SSN, keyword "EXTREF" to
92 /             send ID number instead of SSN, or
93 /             keyword "SSN-MASK" to send just the
94 /             last 4 digits of the SSN.
95 / 
96 / DDBF        "Block fill" instructions. Use
97 /             keyword "FILL" unless told
98 /             otherwise by SDU.
99 / 
100 / DDEI        FEIN data for the LEA or all districts
101 /             falling under the LEA's jurisdiction.
102 /             Use this format:
103 /             DDEI ddd ffffff ffffff ffffff
104 /             where:
105 /             ddd = district number
106 /             ffffff = district's FEIN or
107 /             unique 10-digit number
108 /             assigned by bank. If FEIN is
109 /             used, use a leading "1" to make
110 /             10 digits.
111 /             nnnnnnnnnnnn = district name
112 /             DDBA
113 /             DDBA
114 /             DDBA
115 /             DDBA
116 /             DDBA
117 /             DDBA
118 /             DDBA
119 /             DDBA
120 /             DDBA
121 /             DDBA
122 /             DDBA
123 /             DDBA
124 /             DDBA
125 /             DDBA
126 /             DDBA
127 /             DDBA
128 /             DDBA
129 /             DDBA
130 /             DDBA
131 /             DDBA
132 /             DDBA
133 /             DDBA $$ADD ID=B3CX66F6 BID=1NWFA�H69460025,-->
134 /             DDFH DEST-ID 0910000019
135 /             DDFH DEST-NAME WELLS FARGO
136 /             DDFH DEST-NAME

```



## BFTCTL

```

13.7 DDFH ORIGIN-ID 2456002555 SACRAMENTO COUNTY OFFIC
13.8 DDFH ORIGIN-NAME
13.9
14.0 DDBH ORIGIN-ID 09100001 CHILD SUPP
14.1 DDBH ENTRY-DESC
14.2 DDTR TRAN-CODE 2.2
14.3 DDTR ABA-NO
14.4 DDTR ACCT-NO
14.5 DDTR TRACE 000000000000
14.6 DDTR ORIGIN-ID 09100001
14.7 DDBC ORIGIN-ID 09100001
14.8 DDST ABA-NO NONE
14.9 DDST ACCT-NO
15.0 DDST IDENT
15.1 DDST NAME
15.2 DDST IDENT
15.3 DDST NAME
15.4 DDMS YES
15.5 DDID SSN-FULL
15.6 DDID EXTPREF
15.7 ;DDID SSN-MASK
15.8 ;DDID SSN-MASK
15.9 ;DDID SSN-MASK
16.0 DDBF FILL
16.1 DDBF FILL
16.2
16.3 DDRA 099
16.4
16.5 ;DDEI 024 1200231006 GATEWAY CHARTER
16.6 ;DDEI 080 1946002484 ARCHOE
16.7 ;DDEI 083 1946027547 ELVERTA
16.8 ;DDEI 084 1946002510 GALT ELEM
16.9 ;DDEI 085 1942637043 SIA
17.0 ;DDEI 086 1946003346 NATOMAS
17.1 ;DDEI 089 1946002528 ROBLA
17.2 ;DDEI 090 1261773196 TWIN RIVERS
17.3 ;DDEI 091 1941637075 RIVER DELTA
17.4 ;DDEI 092 1946002509 GALT HIGH
17.5 ;DDEI 099 2946002536 SACRAMENTO COE
17.6
17.7
17.8
17.9 ; Vol Ded Ranges. If di=000, applies to all districts.
18.0 ; Up to 100 Vol Ded ranges can be processed.
18.1 ; Only the first default (deft) for each
18.2 ; district or district '00' will be used.
18.3
18.4 ; di from <to> deft
18.5 ; VDNO 000 0199 0199 0199
18.6 ; VDNO 000 0003 0003 0056
18.7 ; VDNO 000 0010 0010 0010
18.8 ; VDNO 000 0018 0018 0018
18.9 ; VDNO 000 0040 0040 0040
19.0 ; VDNO 000 0046 0046 0046
19.1 ; VDNO 000 0056 0056 0056
19.2 ; VDNO 000 0059 0059 0059
19.3 ; VDNO 000 0088 0088 0088
19.4 ; VDNO 000 0012 0013 0013
19.5 ; VDNO 000 0032 0033 0033
19.6 ; VDNO 000 0046 0052 0052
19.7
19.8 ; "Refund" Vol-Ded value. If di=000, applies to all districts.
19.9 ; Up to 100 Vol Ded values can be processed.
20.0 ; Only the first for a given district or '00' will be used.
20.1
20.2
20.3 ; di Rfnd
20.4 ; VDRF 000 0056

```



EFTCTL  
205 VDRF 000 0199  
206 ;  
207 ; Child support process on/off flag  
208 ;  
209 ; di on/off  
210 EFT 000 OFF  
211 EFT 024 ON  
212 EFT 080 OFF  
213 EFT 080 ON  
214 EFT 083 ON  
215 EFT 084 ON  
216 EFT 085 ON  
217 EFT 086 ON  
218 EFT 089 ON  
219 EFT 090 ON  
220 EFT 091 OFF  
221 EFT 092 ON  
222 EFT 099 ON  
223 ;  
224



# Child Support Garnishments

## Entering Garnishments



# Entering a New Garnishment

To enter a new Child Support garnishment, follow these steps in the order listed:

- Only new, **court-ordered** Child Support garnishments should be entered using these instructions.
- Begin by setting up the deduction on the employee's Deduction (PD) screen in Employee Maintenance. Be sure you're using the Child Support Vol-ded. The amount of the Vol-ded should be the total amount of all court-ordered Child Support garnishments for the employee. The Vol-ded frequency should match the normal deduction schedule for the employee's regular pay.
- Set up the case using the Child Support Information dataform in Employee Maintenance. The Vol-ded and amount will automatically transfer from the employee's PD screen. The Case Identifier is provided by CASDU. The percent will be 100% if the employee only has one case. Enter the court's case number in the Comment field. You can also add other information to the comment field if you wish.
- An employee could have more than one open case -- meaning different CASDU case identifiers. When this happens, the amount of the Vol-ded on the PD screen should be the total amount of support to withhold. The percent field can be used to portion amount for each individual case.
- The Comment field on the Child Support Information dataform must be unique. If you have a case with multiple entries, be sure to append something unique to each comment, such as "#1", "#2", etc.



# Entering a New Garnishment



# Child Support Garnishments

Adjustments:  
One-Time or  
Permanent



# Child Support Adjustments

**CAUTION! CAUTION! CAUTION! CAUTION! CAUTION! CAUTION! CAUTION!**  
**WARNING! WARNING! WARNING! WARNING! WARNING! WARNING!**

**Adjustments are very tricky! Follow these notes/instructions exactly. Failure to do so EVERY TIME will result in incorrect EFT data and a considerable amount of messy data cleanup.**

The two most common adjustments to garnishment amounts are:

- A reduction in the amount of support deducted for the employee due to changes in the employee's disposable income (one-time adjustment)
- A change to the court-ordered garnishment amount (permanent adjustment).

**One-time adjustments can be made manually on the Adjustments tab.** Enter a positive or negative (with minus sign) amount in the "Adjustment" field on the line for the case requiring a change. Save the data, then reload the employee and verify the adjustment entry now shows as "pending adjustments".

In order to make **permanent adjustments**, such as a change to the court-ordered garnishment amount:

- The current case **must** be Closed or Ended. This is true even if the Case Identifier and/or the Court Case number has not changed. To end the current case, change the percent for the case(s) to 0.00, then save the changes.
- Update the employee's PD screen with the new garnishment amount. **IMPORTANT: Do not make any changes to the employee's PD screen until the existing cases have been ended.**
- Once the employee's PD screen has been updated, set up a new case in Child Support Information with the Case Identifier and the Court Case number. If these numbers are the same as the previous case, use the Comment field to indicate the effective date of the change.



# Child Support Garnishments

What Happens  
During a Payroll?



# What Happens During a Payroll

## What Happens During a Payroll

- During **paycalc**:
  - **pay180** (mode 1) extracts the garnishment records for this payroll into FMPAY180
- During **payreport**:
  - **pay228** reads FMPAY180 and generates the Child Support report for this payroll.
- During **payupdate**:
  - **pay008** reads FMPAY180 and posts the extracted records into *pay\_ded\_eft\_t*. The records are posted with the “transmitted” flag set to “N”.
  - **pay218** reads the FMPAY180 file and generates the EFT file
  - **pay180** (mode 2) extracts records with a transmitted flag set to “N” from *pay\_ded\_eft\_t* into FMPAY180
  - **pay008** reads FMPAY180 and re-posts the extracted records into *pay\_ded\_eft\_t*. The records are posted with the “transmitted” flag set to “Y”.
  - **pay488** reads FMPAY180 and posts records to the G/L into the *control* table. pay488 should not be run if the District/COE uses trailing warrants.
- During **paysave**:
  - Two files created during payupdate are saved:
    - FMPAY180 (Transaction file)
    - FMPAY218 (EFT file)

When software is installed, the customer determines which two-character prefix will be used when saving these two files.



# Child Support Garnishments

## Tips, Tricks & Cautions



# Tips, Tricks & Cautions

- Once the approval process begins, CASDU will guide you all the way through to approval.
- One of the first tasks will be to obtain Case Identifier numbers (assigned by CASDU) for all current garnishments. You'll send an employee list to CASDU, they will process it, and you'll receive a file back with all of the Case ID's.
- You'll need to work with your bank, COE and County Treasury when deciding whether to use:
  - Automated Clearing House (ACH) debit option, where CASDU initiates the funds transfers directly, or
  - Automated Clearing House (ACH) credit option, where your bank initiates the money transfer to CASDU.
- Once the decision has been made, be sure to enter the correct Trans Code in EFTCTL.
- HSS **strongly** recommends choosing a Vol-ded number that has never been used for anything.



# Tips, Tricks & Cautions

- When setting up an employee's Deduction screen, NEVER use a Deduction Frequency (or Schedule) code of "01". The Deduction Schedule for the Child Support Vol-ded should match the employee's normal deduction schedule for their regular pay.
- When using the Child Support Information dataform:
  - "Case Identifier" is supplied by CASDU
  - "Comments" is used for the Case Number assigned by the court.
- Once everything is set up and you feel you're ready to go live, you MUST do a final format check and verification with CASDU. This is typically done using fake data.
- You'll be given the final information for the EFTCTL file once you pass the final format check with CASDU.
- The "Comment" field on the Child Support Information dataform must be unique. If you have a case with multiple entries, be sure to append something unique to each comment, such as "#1", "#2", etc.



# Tips, Tricks & Cautions

- Work with your bank, County Treasury, and COE to determine how they want the EFT file sorted.



# Child Support Garnishments

Questions?

Feedback!



# Child Support Garnishments

The screenshot shows the homepage of Quintessential School Systems. At the top is a banner with palm trees and the text "Quintessential School Systems". Below the banner is a navigation bar with links: Home, News, Customer Education, Products, Related Sites, About QSS, and Search. A search bar labeled "search..." is on the right. The main content area has a "Home" link. On the left, there's a "Main Menu" box containing links: Home, News, Customer Education (which is circled in red), Products, Related Sites, About QSS, and Search. Below the menu is a "Popular" section with a link to "HSS/QSS and QSSUG Seminars and Webinars". To the right is a "Quik Piks" section with a green arrow pointing to a link for "Consolidated Seminars and Webinars for 2017-2018 (QSSUG and HSS)". Further down is a "Secure Support Login Form" section with fields for Username (mike) and Password, and a "Login" button.

The screenshot shows the "Customer Education" page of Quintessential School Systems. The header includes the "Quintessential School Systems" logo and a navigation bar with Home, News, Customer Education (which is highlighted in blue), Products, Related Sites, About QSS, and Search. A search bar is on the right. The page title is "Home >> Customer Education". The main content area features a "Main Menu" box with the same list of links as the homepage. Below it is a "Popular" section with a link to "HSS/QSS and QSSUG Seminars and Webinars". To the right is a "Current Schedule and Materials" section with a red arrow pointing to a link for "Consolidated Seminars and Webinars for 2017-2018 (QSSUG and HSS)". Other links in this section include "Webinar Materials for 2017-2018" and "Upload Page for Seminar and Webinar Materials 2017-2018". On the far right of the page are PDF, Print, and E-mail download links.



# Child Support Garnishments

Date and Time (Pacific)	Workshop Title & Announcement Flyer Links	Sponsor, Workshop Type, Location	Presenter / Q/A for Webinars	QSSUG Member or HSS-sponsored Reg. Cost	QSSUG Non-Member Reg. Cost	Status (See Legend Below)
Wednesday February 21, 2018 10am-12 Noon	Child Support Garnishments <a href="#">Download flyer</a>	QSSUG Fin-Per Webinar	Mike Smith	\$0.00	\$250.00	<a href="#">Open</a>

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